

SUMMARY

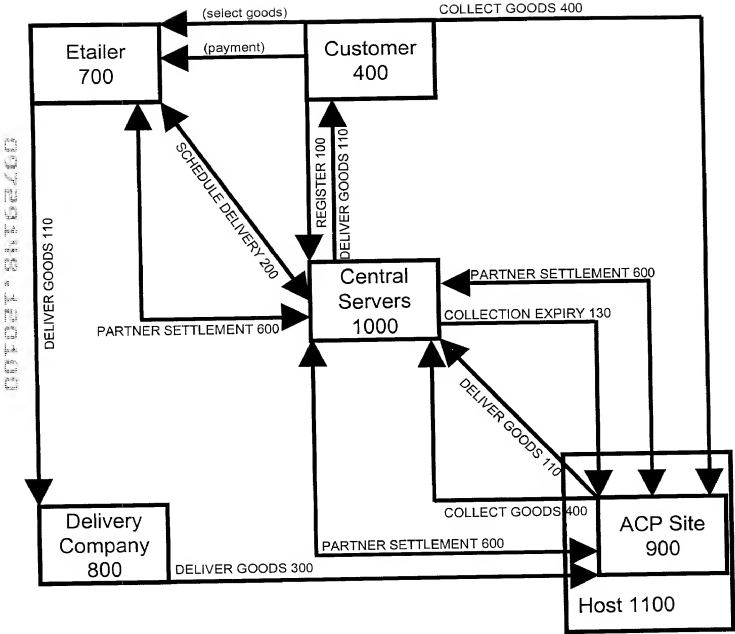


FIG. 1

## Central Servers 1000

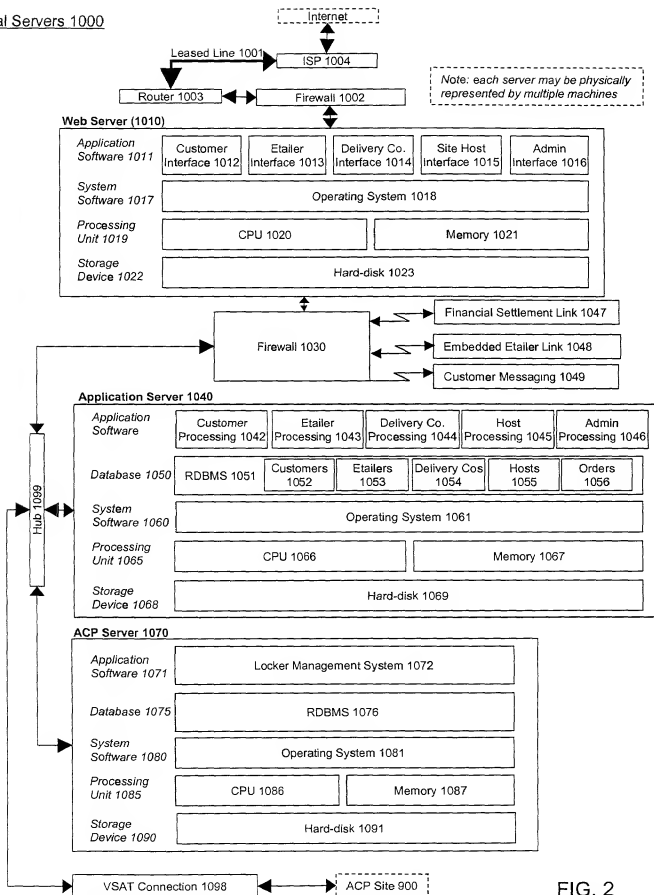


FIG. 2

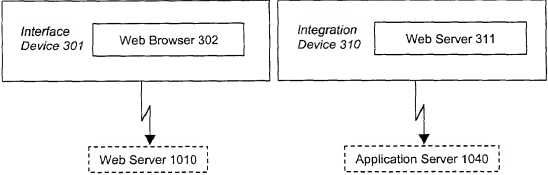


FIG. 3

Customer 1200

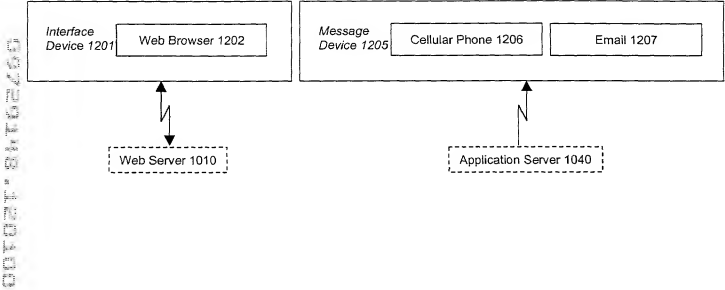


FIG. 4

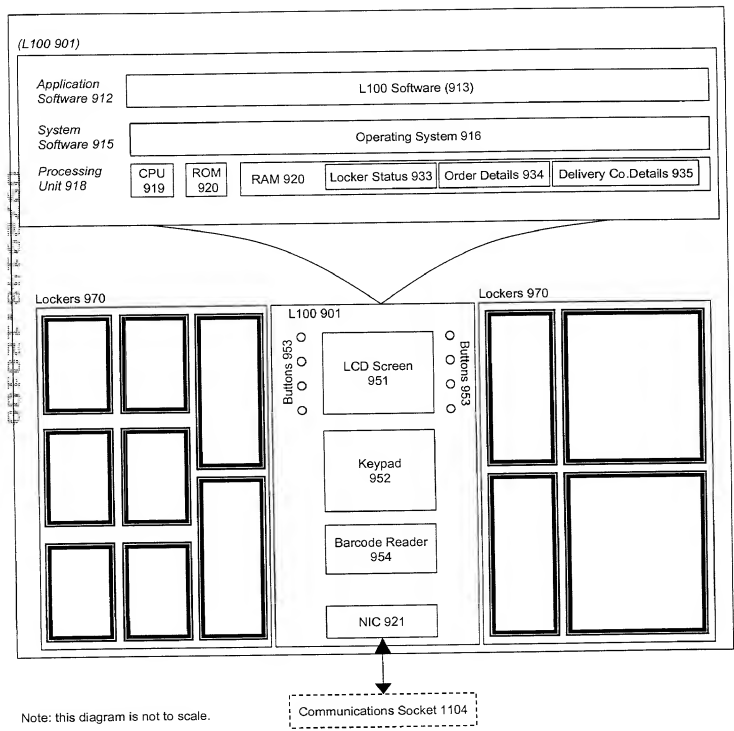


FIG. 5

Delivery Company 800

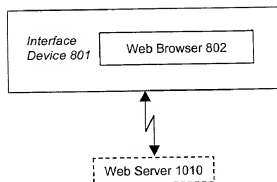


FIG. 6

Host 1100

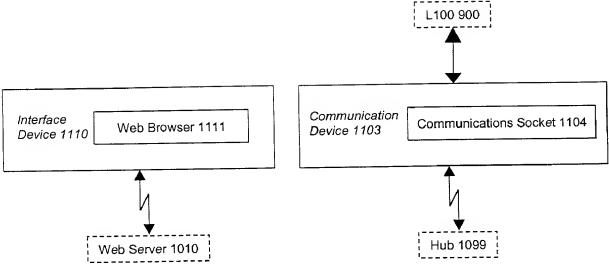


FIG. 7

## REGISTER 100

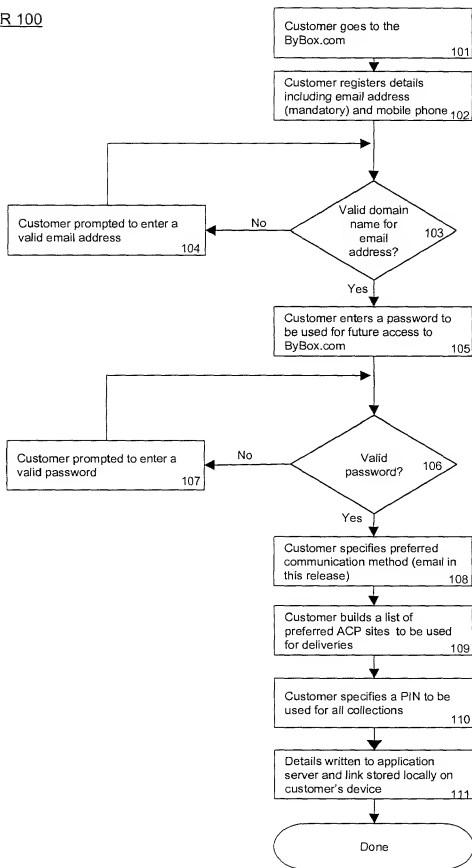


FIG. 8



# SCHEDULE DELIVERY 200

FIG. 1  
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FIG. 100

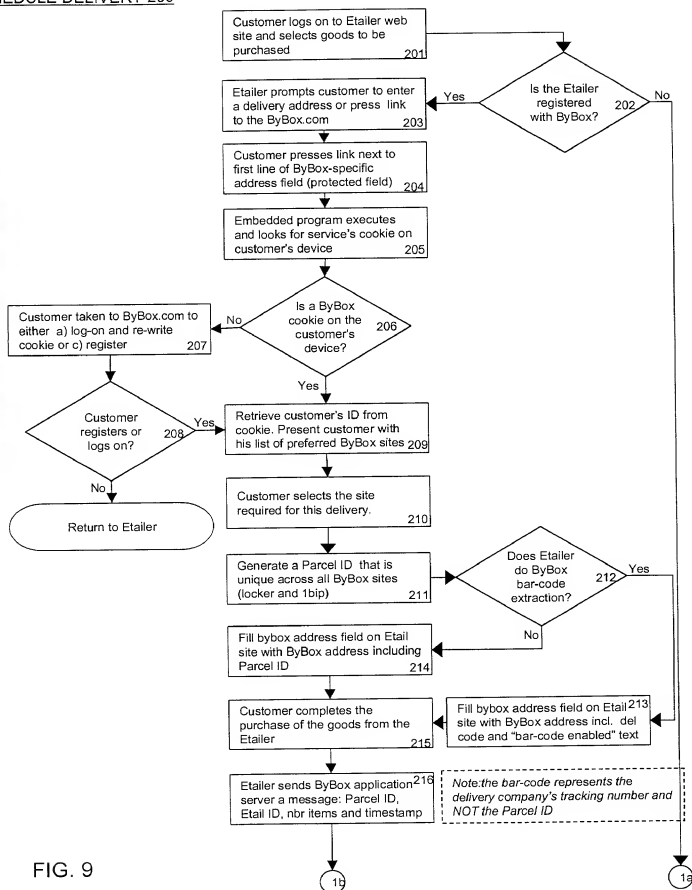


FIG. 9

# SCHEDULE DELIVERY 200 (cont.)

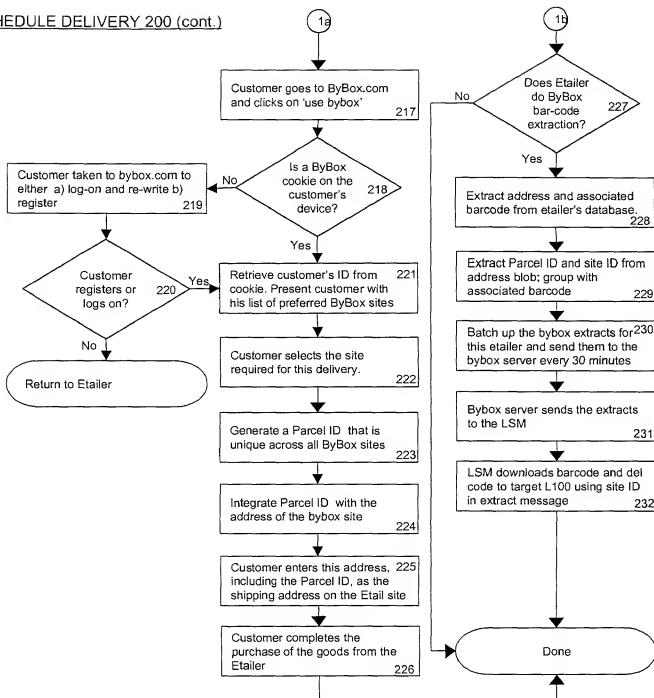


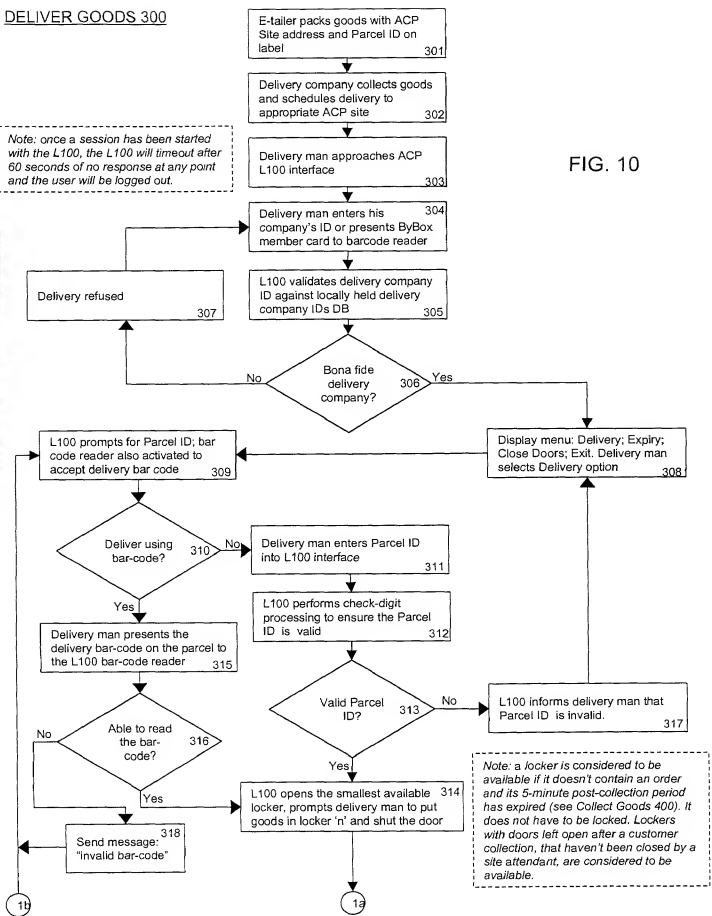
FIG. 9a

# DELIVER GOODS 300

Note: once a session has been started with the L100, the L100 will timeout after 60 seconds of no response at any point and the user will be logged out.

FIG. 10

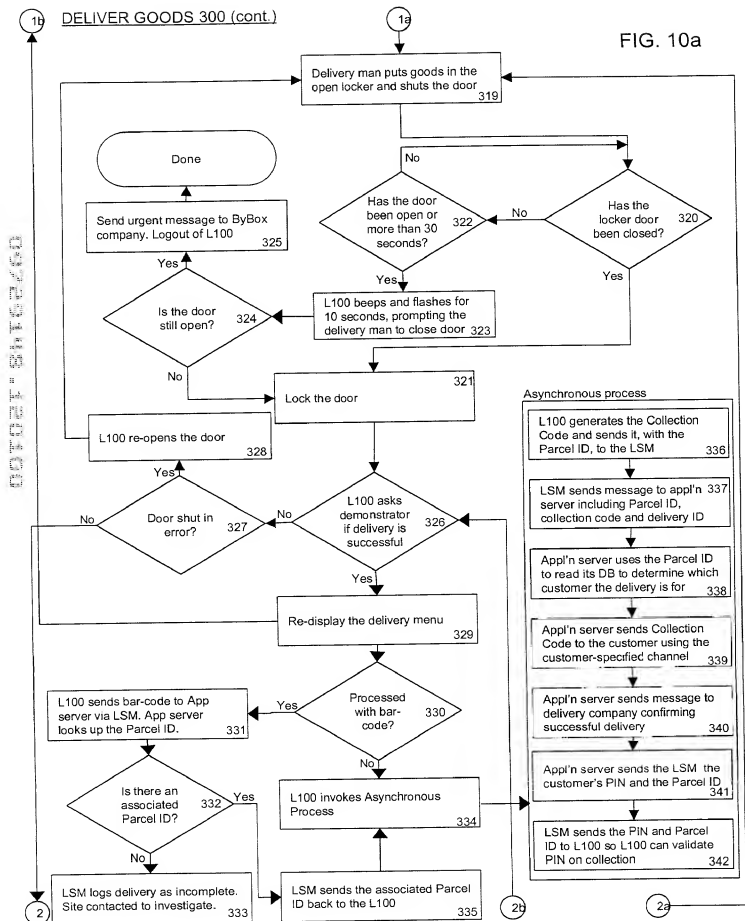
DELIVER GOODS 300



Note: a locker is considered to be available if it doesn't contain an order and its 5-minute post-collection period has expired (see Collect Goods 400). It does not have to be locked. Lockers with doors left open after a customer collection, that haven't been closed by a site attendant, are considered to be available.

# DELIVER GOODS 300 (cont.)

FIG. 10a



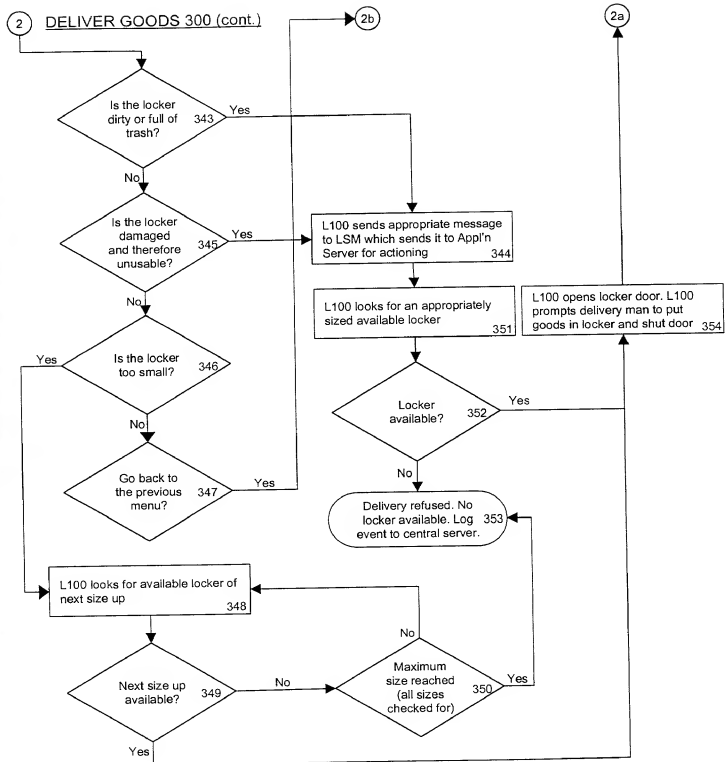


FIG. 10b

# COLLECT GOODS 400

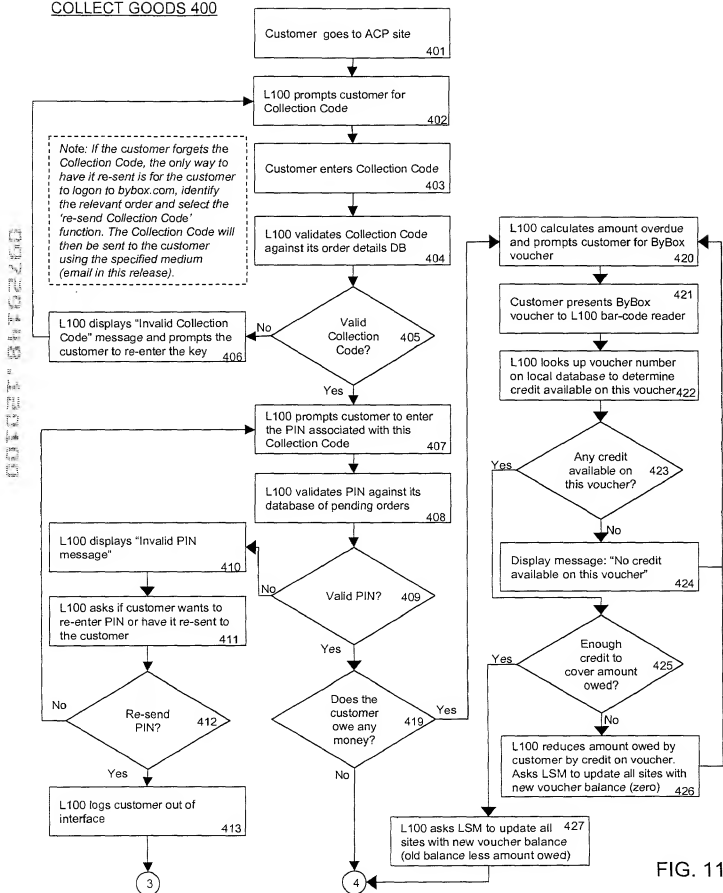
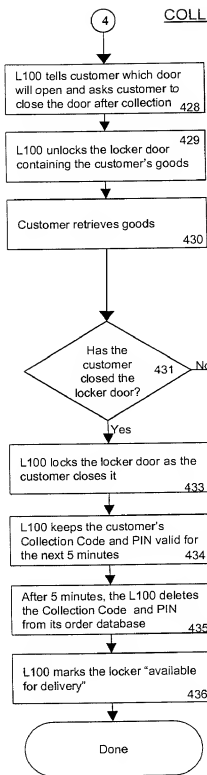
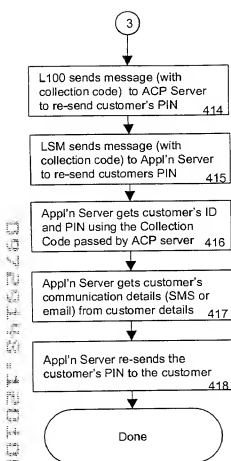


FIG. 11



*Note: a locker door will be "lockable" only for the 30 seconds after it has been opened for the customer to collect their goods. After this period, it will not be locked even if closed by the customer or anybody else. Otherwise, if the door was left in a state where it would be locked when closed, all sorts of things could be locked in by mistake (animals, small children etc.). This would clearly be unacceptable.*

*In this release the locker door will be locked by a site attendant, or by a delivery man if the open locker is to be used for another delivery. However, the medium-term solution might be for the locker door to automatically close after opening.*

*Note: the L100 needs to allow the customer to re-open the locker in case the locker door was accidentally closed before the goods were removed. The customer is allowed 5 minutes for this purpose.*

FIG. 11a

# COLLECTION EXPIRY 500

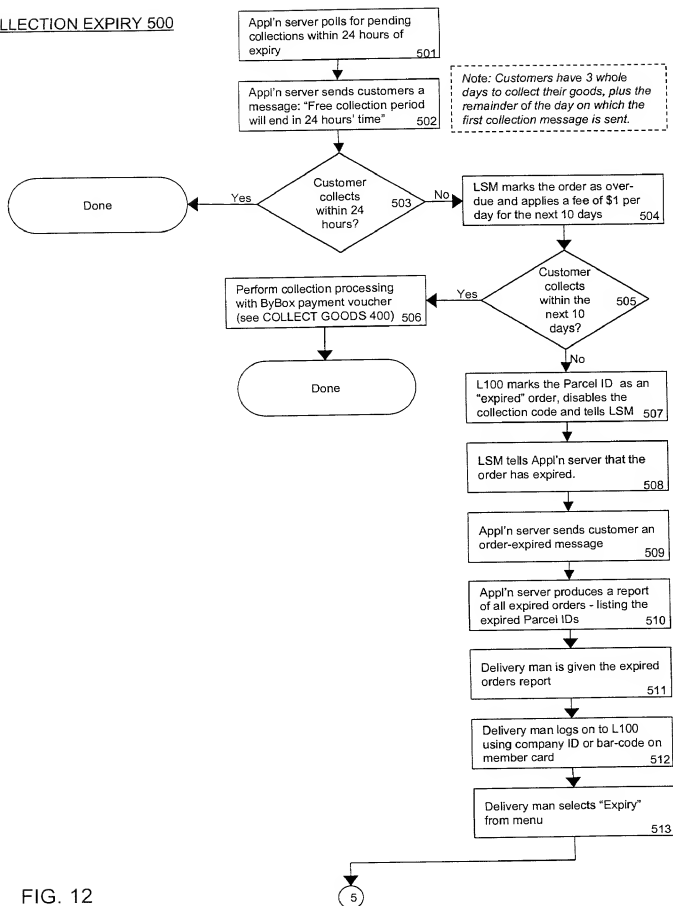


FIG. 12



# COLLECTION EXPIRY 530

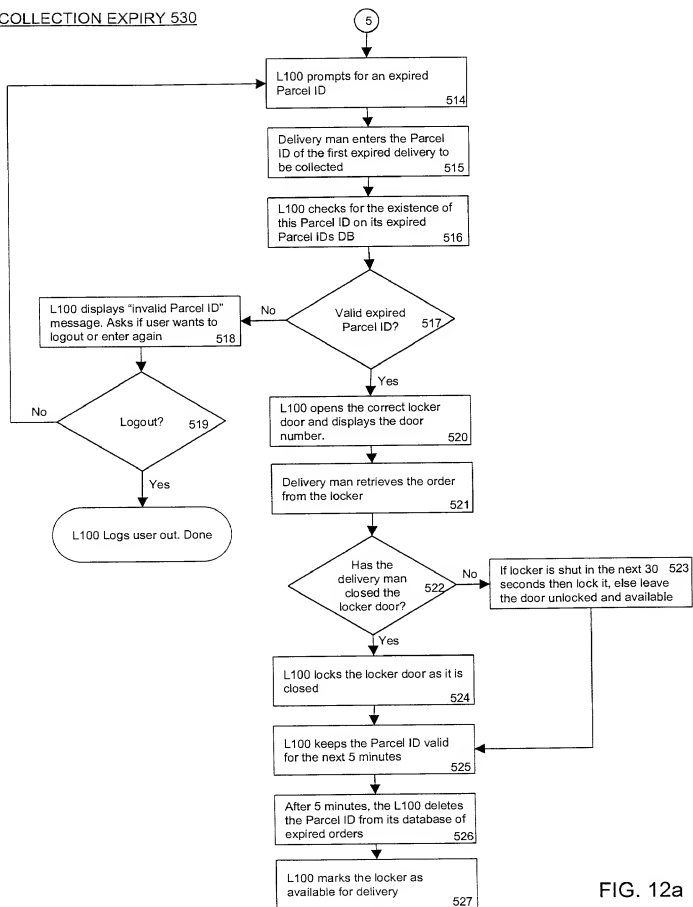


FIG. 12a

# PARTNER SETTLEMENT 600

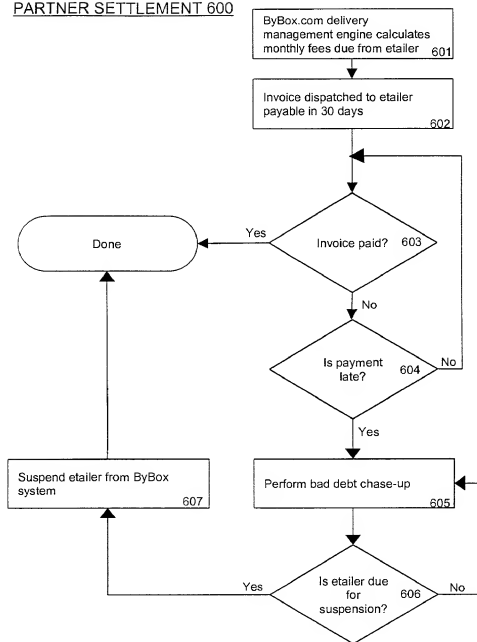


FIG. 13

PARTNER SETTLEMENT 600  
(Contd)

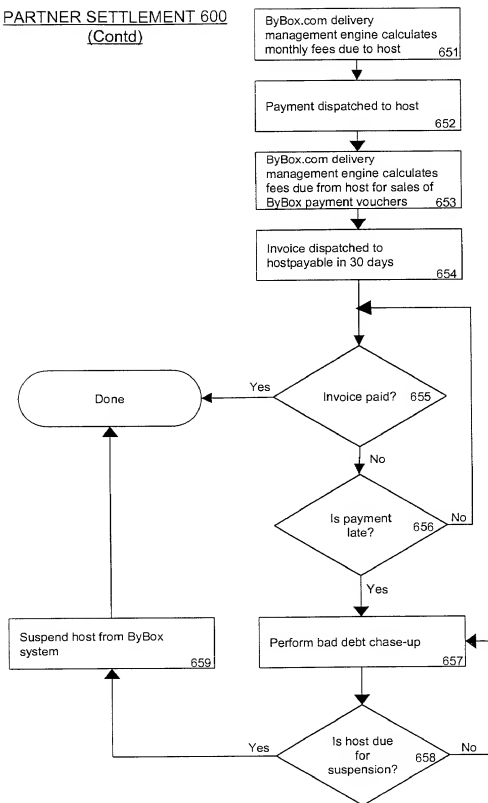


FIG. 14

## CLOSE DOORS 1300

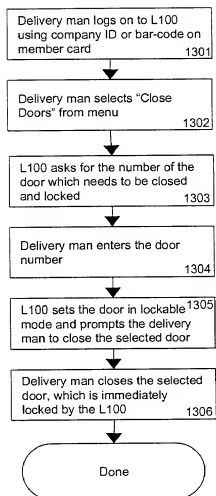


FIG. 15

## DELIVERY COMPANY REGISTRATION 1400

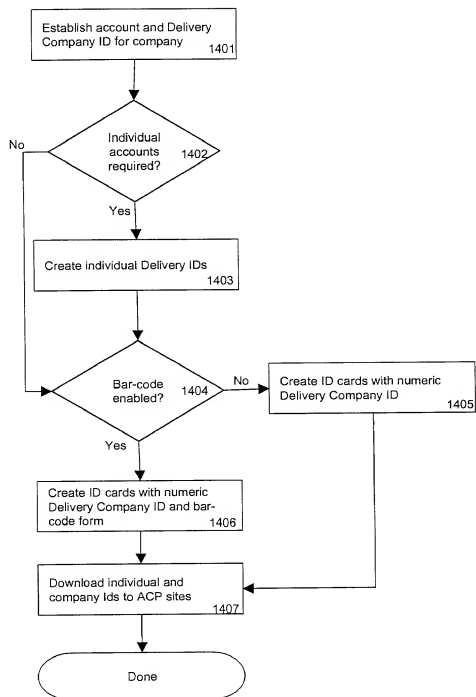


FIG.16

## ACP HOST REGISTRATION 1500

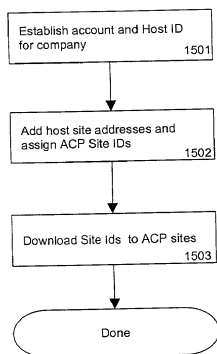


FIG. 17

# ETAILER REGISTRATION 1600

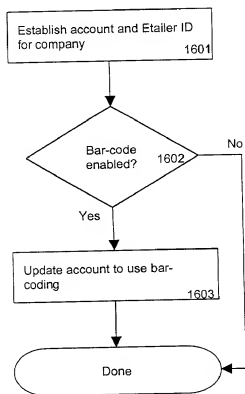


FIG. 18